

Restaurant Reservation Policy for Parties of 10 or More

Thank you for choosing The Lobster Trap for your upcoming gathering! To ensure a delightful dining experience for both you and our staff, we have established the following reservation policy for parties of 10 or more:

1. Reservation Confirmation:

- All reservations for parties of 10 or more require a credit card hold to secure the booking.

2. Credit Card Hold:

- A valid credit card is required to make a reservation for a party of 10 or more. Your card will not be charged at the time of booking, but it will be securely held in our system.

3. No-Show Fee:

- In the event of a no-show or a cancellation within 24 hours of the reservation time, a fee of \$25 per person will be charged to the credit card on file.

4. Reservation Changes:

- Any changes to the reservation, including adjustments to the party size, must be communicated to us at least 24 hours in advance. Failure to do so may result in the application of the no-show fee.

5. Advance Notice:

- We kindly request that you provide as much advance notice as possible for any changes to your reservation.

6. Special Requests:

- Please inform us of any special requests, dietary restrictions, or accommodations your party may require at the time of booking.

7. Confirmation Call:

- A member of our staff **MAY** contact you a day or two before your reservation to reconfirm the details and ensure that everything is in order.

8. Seating Time Limit:

- To accommodate all our guests, there may be a seating time limit for larger parties during peak hours.

9. 18% Gratuity:

- An 18% gratuity may be added to the final bill for parties of 10 or more.

10. No Split Checks During Peak Times:

- During peak hours, we are unable to accommodate split checks for larger parties. We appreciate your understanding in this matter.

11. All Parties Must Be Present:

- For the benefit of all guests, it is essential that the entire party be present at the scheduled reservation time. We may not be able to hold the table for late arrivals.

12. Flexibility:

- While we adhere to our reservation policy, we understand that unforeseen circumstances may arise. We will do our best to accommodate changes whenever possible.

13. Contact Information:

- Please ensure that we have accurate contact information for the party organizer to facilitate communication regarding your reservation.

14. Cancellation Process:

- Cancellations must be made by contacting us directly at 310-510-8585.

By making a reservation for a party of 10 or more, you acknowledge and agree to the terms and conditions outlined in this policy. We appreciate your understanding and cooperation, and we look forward to providing you with an exceptional dining experience.

Thank you for choosing The Lobster Trap!